

## HOW TO LOCATE A NETWORK LICENCE FOR REPUTE 2.5

This FAQ explains how you can fix the following error when running Repute across a network:

Cannot login to a Geocentrix licence key at network address xx.xx.xx.

- 1. Obtain the IP address or hostname of the server to which your Geocentrix network licence key is attached. (You may need to ask your IT department to provide you with this information.)
- 2. Open Repute 2.5, select the Licence tab, and click on the Licence Registration button.
- 3. Enter the **IP Address** or **Hostname** of the sever in the appropriate box and click OK.



If that does not resolve the issue:

- 1. Open Repute 2.5, select the Licence tab, and click on the **Admin Control Centre** button. (Alternatively, open your web browser, type 'localhost:1947' into the address bar, and press ENTER).
- 2. Click Sentinel Keys on the left-hand menu. On the Sentinel Keys page, look for a HASP HL Net 10 key listed against Vendor 48297 (which may also be listed as Geocentrix or CEEIZ). The location of this key should match the IP Address or Hostname entered into Repute (see above).
- 3. If the key is missing, click Configuration on the left-hand menu.
- 4. On the Configuration page, click on the tab 'Access to Remote License Managers'.
- 5. Enter the IP Address or Hostname of your server in the box 'Remote License Search Parameters' and click on the Submit button.

Basic Users Access to Remo Settings	ote License Managers	Access from Remote Clients	Client Identities	Detachable Licenses	Network
Allow Access to Remote Licenses	Vou may	experience a delay of a few minu	ites before your changes	s take effect.	
Broadcast Search for Remote Licenses					
Aggressive Search for Remote Licenses					
Remote License Search Parameters	MACK	and the second second	and the second	a start a start a	
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6. Back on Repute's Licence tab, click on the Connect to Licence Server button.

If you need further help, please contact Geocentrix Technical Support (email address below).